

CHROMCRAFT WARRANTY 2007-2008

Chromcraft Furniture warrants to the original end user that our products will be free from defects in its materials and workmanship as described below. Chromcraft will repair or replace, at its option, any Chromcraft product or component that is defective in workmanship or material as long as you the original purchaser own the product. This warranty is subject to the provisions below. The stated warranty applies to products manufactured and shipped after **October 1, 2007** from our Senatobia, MS facility. *Prior warranty claims will be based on the manufacturers warranty in effect at the time of product purchase.*

The following warranties are your sole remedy for product defects and excludes defects due to or arising from, product abuse, misuse, user modification of or attachments to the product, including application of upholstery materials and products or parts not used, maintained or installed in accordance to the companies installation, maintenance and or guidelines. Your warranty shall be effective for the applicable time period beginning from your date of purchase as shown on your original receipt or proof of purchase.

In the event of a product failure during normal use (standard 8 hour day, 5 days per week) within the applicable warranty period, please send description of the product, part and nature of failure along with proof of purchase to the following address.

Chromcraft Contract
P.O. Box 126
Senatobia, MS 38668

Limitations concerning materials and components: This warranty is subject to the provisions listed below. The components and materials below are covered according to the following schedule from the purchase date.

Twelve years: All metal office seating, metal and wood combination seating, Wood office seating, multiple seating, and training tables; this warranty includes but is not limited to: control mechanisms, bases, casters, glides, Molded Ultrafoam® and pneumatic cylinders for products produced in our Senatobia, MS facility. *24/7 warranty is six years and covers the same components above.*

Ten Years: conference tables and bases are warranted for a period of ten years of normal use against defects in craftsmanship or structural failure.

Five Years: All wood lounge furniture is guaranteed against structural failure for a period of five years of normal use.

Five Years: Q&A products (Balmoral, Luxur, Trak & Icon) are warranted for a period of five years of normal use against defects in craftsmanship or structural failure.

Fabric and Foam

Five Years: Standard Chromcraft upholstery materials listed in our Specification/Price List as Available Fabrics/Price Grades and Grade-In patterns (Maharam and Momentum) are guaranteed for five years against unusual wear provided the material is not abused and has been cared for properly. This warranty is based on single shift 40 hour work week.

Warranty Exclusions:

Neither the above warranty nor any other warranties applies to the following:

- Normal wear and usage which are to be expected over the life of any product.
- Modifications or attachments to the product that are not approved by Chromcraft.
- Products that are not assembled installed or maintained per Chromcraft's product instructions and warnings.
- Damage caused by the carrier in transit, which are covered under separate terms.

In the event of a product failure, the part(s) of the product that is defective will be replaced at no charge with freight prepaid to the dealer or end-user. **ANY OTHER RELATED EXPENSES INCLUDING LABOR FOR INSTALLATION OR ANY LOCAL TRANSPORTATION IS NOT INCLUDED OR COVERED BY THIS WARRANTY.**

This warranty is based on a standard work week, single shift 8 hours per day, 40 hours per week. For 24/7 applications your warranty is six years and covers the same materials as our standard warranty.

This warranty applies only to products sold within the United States of America after October 1, 2007.

ALL CLAIMS MUST HAVE A PRIOR INSPECTION AND FACTORY APPROVAL BEFORE ANY RETURN OR REPLACEMENT CAN BE MADE.

THE WARRANTY ABOVE IS SUBJECT TO CHANGE WITHOUT NOTICE.