

LIMITED LIFETIME WARRANTY

Global warrants its products to be free from defects in material and workmanship for as long as the original end-user purchaser owns the product or 25 years in the case of a corporate purchaser. This warranty is made by Global only to original end-user customers acquiring the product directly from Global's authorized dealers. The end-user customer's remedy pursuant to this warranty is limited to repair or replacement at Global's option. Consent from Global must be obtained before any warranty work is performed. This warranty shall not apply to any products which must be replaced because of normal wear and tear, negligence, abuse or "accident", shipping damage, or product use and installation other than in accordance with written instructions or warnings. It will also not apply when product has been modified or altered, repaired or refurbished by someone other than Global or because of natural variations over which Global has no control. When repairing or replacing a defective product, Global does not guarantee matching color, grain, texture or dye lots. This warranty does not cover the cost of transportation or labor. Global makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, expressed or implied, other than those set forth here. In no event shall Global be liable in either tort or contract for any loss or direct, special, incidental, consequential or exemplary damages.

This Limited Lifetime Warranty is NOT applicable to end-user customers who use Global products for rental purposes and is effective only for products, parts or components purchased after July 1, 2000. The Limited Lifetime Warranty applies only to end-user customers in the United States, Mexico and Puerto Rico.

SEATING - GENERAL SEATING LINE LIMITED LIFETIME WARRANTY

Under this warranty claims must be made within 3 years from the date of purchase in respect of upholstery (for GLOBAL's carded fabrics). **PLEASE NOTE: Global cannot be responsible for the performance of COM (Customer's Own Material) or CSM (Customer's Specified Material). If such fabrics carry a warranty from their supplier, then that is the warranty that applies to these materials. This includes fabrics from the Maharam, Momentum and Spineybeck upholstery collections and any other fabric not selected from Global's own carded fabrics; within 5 years from the date of purchase in respect of show wood, self-skinned urethane parts, casters, AirSupport air cushion valves, bases, fixed and adjustable arms, stacking/nesting chairs and mechanisms; within 5 years from the date of delivery in respect of pneumatic cylinders and within 2 years in respect of electrical devices (i.e. massage mechanisms). Warranty is based on an eight hour, single shift work day only for users weighing up to 250 pounds.**

CONCORDE® AND SALUTE® - LIMITED LIFETIME WARRANTY

This warranty effective with all Concorde models purchased after February 1, 2000. Limited Lifetime Warranty is the same as Global's General Seating Line Limited Lifetime Warranty except that these chairs are warranted for users weighing up to 350 pounds.

STAMINA+®, MAXIMA II®, DEXTER/DEXTER PLUS™, CONCORDE® EXECUTIVE 24HR - LIMITED LIFETIME WARRANTY

Limited Lifetime Warranty is the same as Global's General Seating Line Limited Lifetime Warranty except that these chairs are warranted for multi-shift use and for users weighing up to 350 pounds and must be upholstered with fabrics that exceed 100,000 double rubs.

MALLORCA™ LIMITED LIFETIME WARRANTY

Limited Lifetime Warranty is the same as Global's General Seating Line Limited Lifetime Warranty except that these chairs are warranted for multi-shift use and for users weighing up to 250 pounds. **Applies to models 2786-4 and 2787-4 only.**

INDUSTRIAL SEATING LIMITED LIFETIME WARRANTY

Under this warranty claims must be made within 2 years from the date of purchase in respect of upholstery, frames, show wood, plastic seat shells, synthetic parts, caster and pneumatic cylinders; within 5 years from the date of purchase in

respect to mechanisms; within 15 years from the date of purchase in respect of non-moving metal components. Warranty is based on an eight hour, single shift work day for users weighing up to 250 pounds.

ACADEMIC SEATING™ LIMITED LIFETIME WARRANTY

Under this warranty claims must be made within 2 years from the date of purchase in respect of upholstery and plastic seat shells; within 5 years from the date of purchase in respect to mechanisms, frame, swing arms, tabletops, modesty panels and electrical components; within 10 years from the date of purchase in respect of metal posts.

FILES LIMITED LIFETIME WARRANTY

Under this warranty locks and slides are warranted for 20 years from date of purchase. This warranty will be voided if products have their safety mechanisms, warning labels or operating instructions altered or removed, or if cabinets are moved with objects inside.

DESKS, MODULAR FURNITURE AND TABLES LIMITED LIFETIME WARRANTY

Under this warranty locks, slides and laminates (except for folding tables) are warranted for 10 years from the date of purchase; veneer finishes, user adjustable mechanisms (including keyboard mechanisms and height adjustable mechanisms) are warranted for 7 years from date of purchase; folding tables are warranted for 1 year from date of purchase.

PANELS LIMITED LIFETIME WARRANTY

Under this warranty, panel fabrics are warranted for 2 years from the date of purchase.

CASTERS

The Price List specifies the caster which comes standard with each chair model. It is the responsibility of the dealer/purchaser to determine the caster which is standard with any particular product and whether such caster is appropriate for the given application. Page 220 of the current Global Seating Price Book illustrates the caster options offered by Global and their suggested uses.

ACCESSORIES

Lecterns and Coat Trees are warranted for 1 year from date of purchase. Task lights are warranted for 2 years from date of purchase.