

TechlineUSA, LLC Warranty Policy

TechlineUSA, LLC ("Techline") warrants to the original purchaser that its products will be free from defects in materials and workmanship, for the following periods after date of purchase:

10 Years	All cataloged products (Architectural Casework and Series 2) made with standard construction and standard hardware in standard finishes as produced by TechlineUSA, and as described in Techline specifications.
1 Year	Accessories and hardware items not integral to cabinetry described above such as, but not limited to, electrical components (e.g., lighting and wiring), legs and work surface mechanisms.
1 Year	Non-cataloged custom cabinetry and non-standard finishes are warranted on factory workmanship only.

This warranty does not apply to: damage caused by carrier as described under TechlineUSA freight terms and shipping claims; negligence; misuse and abuse; abnormal usage; excessive loads; modifications of the product; materials specified by the customer that are not standard material offerings of Techline; and slight variation between high pressure laminate and low pressure melamine and edge banding. Separately purchased raw materials (edge banding, particle board, high pressure laminate and low pressure melamine) are not covered under warranty. Improper assembly or installation, or failure to follow instructions and warnings in assembly instructions, will void warranty.

IN NO EVENT SHALL TECHLINE BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF A DEFECTIVE PRODUCT CLAIM.

Some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply.

To obtain service under this product warranty:

1. Within thirty (30) days of discovery of the product defect, you must contact a current and authorized Techline reseller who sold the product. You must provide Techline and its current representative reasonable opportunity to review the claim.
2. All pertinent information regarding the claim, including, but not limited to, proof of purchase (copy of purchaser's invoice or receipt) and model number, must be provided to the Techline Representative to ensure the product is covered under warranty.
3. If the Techline reseller is unable to provide warranty service, warranty service may be obtained by contacting Techline directly at:
TechlineUSA, LLC
Customer Service
500 S. Division Street
Waunakee, WI 53597
1.800.356.8400
4. Upon confirmation of required conditions of warranty, a Techline Representative will at their sole and exclusive discretion, provide a replacement part, replace the entire product, or provide merchandise credit.

Techline shall not be liable for any failure to perform warranty repair or to provide replacement parts or products, if the failure was caused in full or in part by any cause beyond the control of Techline, or occurring without the fault of Techline.

This warranty gives you specific legal rights; these rights may be in addition to other rights that vary from state to state. Techline reserves the right to modify warranty at anytime.